



## Do you already know our service portal?

No matter if you...

- need telephone support
- want to arrange returns
- want a network setup and a troubleshooting on site

- we can support you!

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## Telephone support / remote maintenance

CASAMBI  
READY

### Your contact persons:

Dr. Martin Brumm  
+49 4765 831138-21  
Lars Mehrwald  
+49 4765 831138-12



### Casambi Support Your contact person:

Nicole Hadelers  
+49 4765 831138-24

You can find information about the costs for installation and troubleshooting of Casambi devices here...

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## Returns

Please note that a return will only be accepted **if you fill out and send this return form.** You will receive your required Q-number either by phone or by e-mail from the technical department.



### Your contact persons

Dr. Martin Brumm +49 4765  
831138-21  
Lars Mehrwald +49 4765  
831138-12  
Nicole Hadelers +49 4765  
831138-24

E-Mail: [reklamation@arditi-gmbh.de](mailto:reklamation@arditi-gmbh.de)

You can find information of the returns here...

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## Network setup and troubleshooting on site

Only the hardware and software components supplied by Arditi-GmbH/Casambi will be included in this testing/troubleshooting. Arditi GmbH is not responsible for third-party products.



Costs for on-site technical support and further information can be found [here...](#)

Your contact person: Nicole Haderl

[click here for more information...](#)

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## Our customers are our VIPs!

Protected access to CASAMBI help manuals, short videos and media files are available for our customers. You can request an access via [casambi@arditi-gmbh.de](mailto:casambi@arditi-gmbh.de).



[Click here for the VIP-Lounge..](#)

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## It's getting Christmassy...



Even if we will not have the Christmas markets, it is still allowed to decorate in your own house or in the streets. Our electrical systems are perfectly suited for this! Whether E14 or E27, with flat cable, in the colors black, white or gold with various plugs and switches and in different lengths.



You are welcome to put together your own electrical system →

You can also send us an e-mail to [info@arditi-gmbh.de](mailto:info@arditi-gmbh.de)!

Did we spark your interest? You can find more electrics as an example →

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ARDITI GmbH | Leischstraße 17 | 27432 Ebersdorf | [info@arditi-gmbh.de](mailto:info@arditi-gmbh.de) | [www.arditi-gmbh.de](http://www.arditi-gmbh.de)

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